

Dye me... any colour you like at **ARABESQUE** direct.co.uk

Name		Tel	
Address			
Postcode		Date of event	

Remember to enclose colour swatch.	Standard Service	Our shoes/bag		Your shoes/bag		Quantity	Total
	Adult (<i>per pair</i>)	£15.00		£25.00			£
	Child (<i>per pair</i>)	£10.00		£15.00			£
	White* (<i>per pair</i>)	£5.00		£10.00			£
Postage is insured & trackable £3.95 for 1 – 2 pairs £7.95 for 3 + pairs							£
Express service add £15.00 per order							£
Total							£

Payment Details									
Card type	visa	visa debit	mastercard	switch	Issue no.	Sec no.			
Card no.	Start date :				End date :				
Signature	Your information is for our eyes only								
Tick if you would prefer to give your card details over the phone when we call you to confirm receipt									
Official use	Date received :	Date despatched :	Customer Ref :						

the details...

Arabesque will always endeavour to achieve the best possible results when dyeing shoes and bags but please be aware there can be small variations when matching textures and shot materials in which case we will achieve a mid shade. We can only dye fabric shoes and bags such as satin and silk. We are happy to dye shoes purchased outwith Arabesque providing they are suitable for dyeing. Microfibre and other manmade uppers are unlikely to be suitable for dyeing and bindings, trims and pleating can show slight tonal differences in the colour process.

If your shoes have been previously worn or dyed, we can re-dye to a darker shade although any scuffs or stains may remain. Dyeing will not cover any glue marks, which may be present, nor will the dyeing process work on shoes, which have been scotchguarded.

Just provide a colour swatch indicating the correct side. If a swatch is unavailable we can accept cotton reels or ribbon as a colour guide but no garments please.

Dyeing will be done in natural daylight unless you specify artificial light.

If we feel your shoes or bag will not dye to a satisfactory finish we will contact you for further instruction.

I love these shoes but I want them in white! This service applies only to Else, Rainbow Club and Pink collections. Shoes and bags, which have been dyed white, will not successfully re-dye.

Handbag dyeing is available only on selected styles in store. Please call us for details.

Please note, all orders must be accompanied by a completed order form with swatch attached to ensure a fast and efficient service. We will of course always call you on receipt of your order to confirm all the details and advise you of the despatch date. Our standard service is within 15 working days from order being processed. If you need a quicker turnaround, request our express service, which is up to 10 working days from order being processed and your postage will automatically be upgraded. Lead times may be longer in busier periods.

If you have shoes ordered with us and wish to have them dyed prior to trying, postage will be combined.

Prices shown are per pair of shoes or per bag. Child dyeing price is for shoes classified as flowergirl.

We do recommend you try your shoes before dyeing as once they are dyed the sale is considered final and therefore non returnable.

Do not hesitate to contact us for further assistance.

All dyeing is undertaken at the customers own risk.

I have read and understood the above information and wish to proceed.

Please print, sign and return this form with your order. Keep a copy for your records.

I have read and understood the above information and wish to proceed.

Please sign and return this form with your order. Keep a copy for your records.

Sign

Print

Date